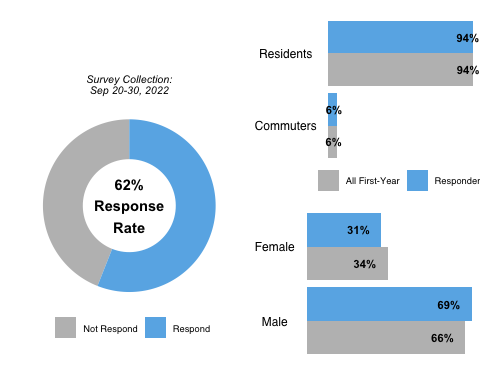
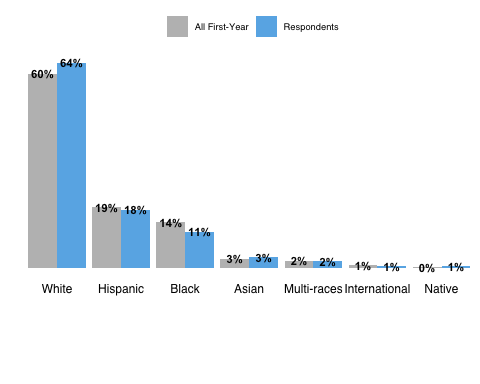
# 2022 First Impression Survey

## Response Rate

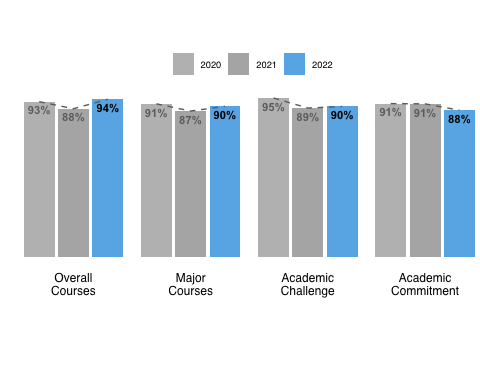


## Respondent Ethnicity

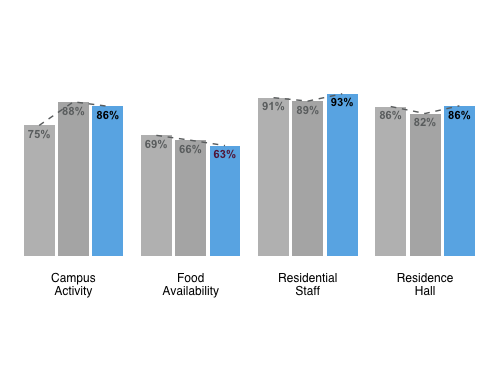


# Satisfaction

## Academic Satisfaction

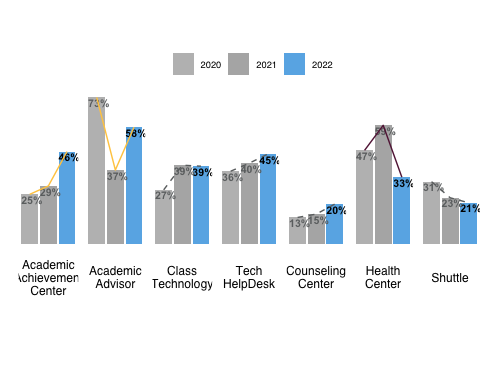


## Life Satisfaction

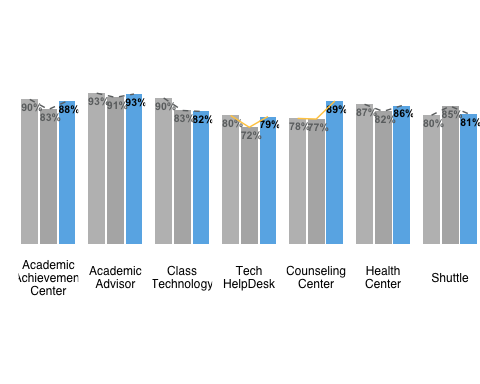


# Services

## Services Usage

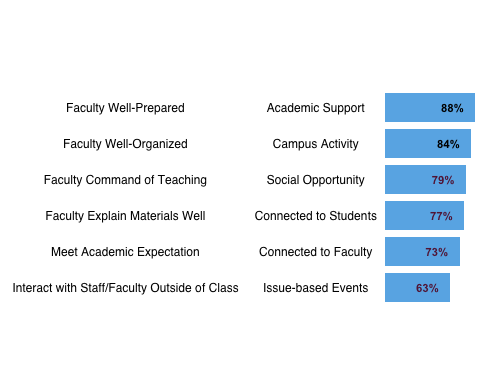


## Services Satisfaction

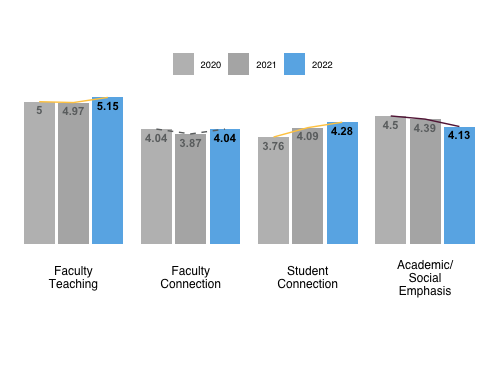


# Academic and Social Support

## 2022 Academic and Social Support

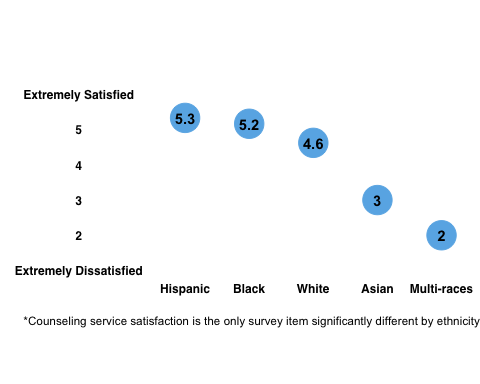


## Historical Academic and Social Support (on scale of 1-6)



# Difference by Ethnicity

## Counseling Service Satisfaction



# Summary

## Strengths

* **Academic satisfaction** remain high (over 90% on average) among first-year students
* Usage of **academic achievement center** and **academic adviser** have increased for first-year students
* First-year students’ satisfaction towards **Tech HelpDesk** and **Counseling Center** have increased
* **Teaching quality** for first-year courses has been increasing steadily over the past three years
* **Connection among first year students** increased compared to previous years
* First-year students from **Hispanic and Black ethnicity** are highly satisfied with counseling services

## Opportunities

* Food availability can be improved
  + First-year students want **late night and weekend hours** for food
* More **events and activities** to help first-year students feel socially supported
  + “Connections need time and opportunity to build”
* Counseling center may take a closer look at experiences of first-year students from **Asian and multi-races ethnicity**